

Welcome to the Assembly for People with Disabilities

12 June 2017



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Chairperson

Marion Finney

Customer Engagement Team



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AGENDA

- 11:00 - 11:05 Welcome
- 11:05 - 11:45 "Please Offer Me A Seat" Initiative
John Hersov
- 11:45 - 12:10 **BREAK**
- 12:10 - 12:40 Changes to Direct Payment Support Services
Sasha Jefferies
- 12:40 - 12:50 Carers Recognition Scheme
Cllr Becky Haggart
- 12:50 - 13:00 **Close**



'Please offer me a seat'

New TfL Badge for
People with Hidden
Disabilities/Ilnesses



John Hersov

Independent Freelance Consultant & Facilitator



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Question?



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BREAK



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Changes to Direct Payment Support Services

Sasha Jefferies

Connect to Support Project Officer
Adult Social Care



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DIRECT PAYMENT CUSTOMER FEEDBACK

We did a survey to find out current Direct Payment users views on the support services available.



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This is what we learnt:

People wanted someone to manage their direct payment for them.



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This is what we learnt:

We need a group of people who can be employed to support service users. They are normally called Personal Assistants.



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This is what we learnt:

Some service users need more support to manage their direct payment.



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This is what we learnt:

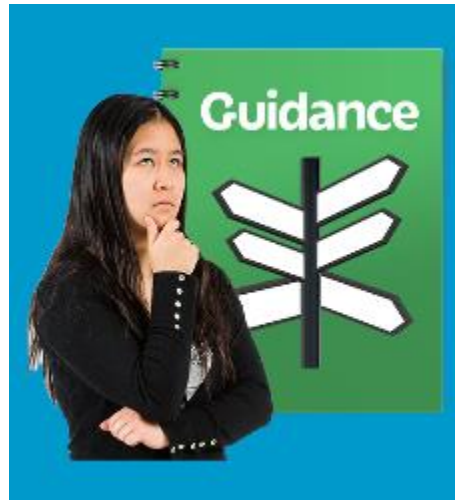
There is less paperwork than before, but having a direct payment can still be off putting.



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New Plans

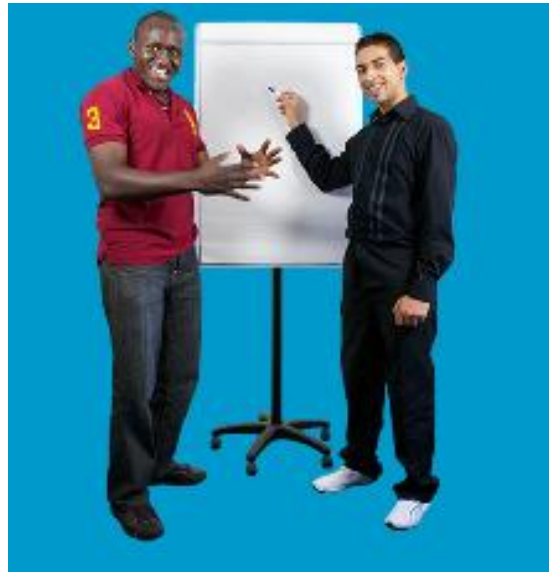
Instead of just having DASH to provide services, we will have a list of approved providers who can help.



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New Plans

You can choose which provider you like and who suits you and your situation.



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Services that will be available

These are the areas that services will be available in:

- Employing a named personal assistant
- Advertising and recruiting a personal assistant
- Ongoing support with employing a personal assistant
- Payroll service
- Managed account



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How do I pay for these services?

The council will make sure you have money on your prepaid card to buy the services you need.



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Details of Providers

Information will also be available from:

- www.connecttosupporthillington.org
- Your social worker
- Hillingdon Council
- The Direct Payments Team
- The Direct Payments Pack



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Question?



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Carers' Recognition Scheme 2017

Showing you we care



Cllr Becky Haggar
Carers' Champion



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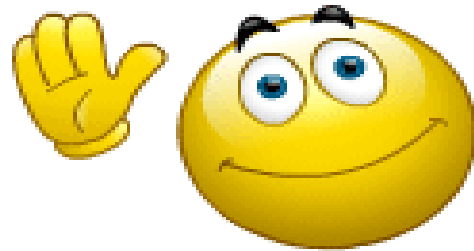
Date of the next Disability Assembly:

Monday 9 October 2017



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Thank you



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