Local Development Framework Statement of community involvement

Adopted November 2006







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London Borough of Hillingdon



Statement of Community Involvement - Adopted November 2006



1 Introduction

- **1.1** The Government has introduced new legislation which changes the way in which local councils will plan for land use and the development needs of their communities over the next decade. The changes to the planning system are intended to make the process of preparing development plans quicker, allowing the planning system to be more flexible and more responsive to change.
- **1.2** One of the key aims of the new planning system is to strengthen community involvement in all areas of the local decision making process. The Government and the Council consider it important that communities make their views known and have their say in how their community is planned and developed.

The Key to Successful Community Involvement

- **1.3** The Council recognises that the key to developing a successful approach to community involvement will be to:
- Engage the community in a way which suits the particular needs and characteristics of the different sectors of the community;
- Engage the community at an early stage so that their views and opinions can make a difference;
- Actively engage 'hard to reach' and under-represented groups who, in the past, have not
 participated in the planning process, including young people, ethnic minorities, and disabled
 people;
- Encourage community groups to play their part in involving the wider community in participation on planning issues affecting their local area;
- Encourage applicants to play their part in involving the community in the consideration of their development proposals; and
- Ensure that adequate resources are made available to manage the processes of community involvement.



2 The Statement of Community Involvement

- **2.1** This Statement of Community Involvement (SCI) sets out how the Council intends to involve all sectors of the community in the planning process. It was adopted in November 2006 following an Independent Examination by the Secretary of State. The Inspector's Binding report recommending the adoption of the SCI is available for viewing at the Civic Centre and on the Council's website at www.hillingdon.gov.uk.
- **2.2** The SCI establishes formal arrangements and standards to enable the community to know how and when they will be involved in the preparation, alteration and review of the Hillingdon Local Development Framework (LDF) and how they will be consulted on planning applications.
- **2.3** Appendix A to this SCI contains a useful glossary of terms to help understand the terminology associated with the planning system.

Purpose and Benefits

- **2.4** The aim of the SCI is to ensure that all sectors of the community in Hillingdon:
- Are informed about the planning documents being prepared or planning applications being considered;
- Understand how they can make their views on these known;
- Have ready access to information;
- Are involved early in the decision making process;
- Can put forward their ideas or views about issues and feel confident that there is a formal process for considering these;
- Can take an active part in preparing proposals or options to manage land use and future development in their community;
- Can comment on planning applications; and
- Will get feedback and be informed about progress and outcomes.
- **2.5** The Council wants to encourage everyone in the community to take up the opportunity to be actively involved in the preparation of the LDF and in the consideration of planning applications. The Council firmly believes that community involvement in the planning process can help:
- Develop better plans and achieve higher quality development, which is supported by the local community;
- Improve the quality and efficiency of decisions by drawing on local knowledge and minimising costly and unnecessary conflict;
- Educate all participants about the needs of local communities, the business sector and how local government works;
- Foster ownership and promote social cohesion by making real connections with people in the community and offering them a tangible stake in decision-making;
- Offer different, more locally relevant or practical solutions to resolve contentious or complex issues;
- Promote certainty to both the community and developers as to the type of land use or development desired by the community for certain locations or areas; and
- Achieve consensus in the preparation of the LDF.
- **2.6** The Council is required to comply with the community involvement processes outlined in this SCI when preparing LDF documents and in the determination of planning applications.



The SCI and its links with the Community Strategy and other Local Strategies and Plans

2.7 The Government identifies Local Development Frameworks (LDF) as one of the key mechanisms for delivering Community Strategy objectives and the land use requirements of other local strategies and plans. Community involvement in the preparation of the LDF and planning applications, through the processes outlined in the SCI, will assist in informing the review and/or delivery of a range of community plans and strategies, such as the Community Strategy and the Borough Transport Strategy.



3 The Local Development Framework

- **3.1** The Local Development Framework (LDF) is a 'folder of documents' prepared by the Council which together with the London Plan will form the development plan for the borough replacing the current Unitary Development Plan (1998).
- 3.2 The Hillingdon LDF will consist of the following documents:
- Statement of Community Involvement (this document)
- Local Development Scheme (LDS): the detailed timetable for preparing the LDF
- A series of Development Plan Documents (DPDs) including:
 - Core Strategy (Spatial Strategy and Generic Development Control policies)
 - Proposals Map
 - Site Allocations
 - Southern Hillingdon Area Action Plan (SHAAP)
 - Healthcare and Education Area Action Plan (HEAAP)
- A number of Supplementary Planning Documents (SPDs) including:
 - Hillingdon Biodiversity Action Plan
 - Hillingdon Design and Accessibility Statement (HDAS)
 - Affordable Housing
 - Live-Work Units
 - Noise
 - Sustainable Design and Construction
 - RAF West Drayton Planning Brief
 - Planning Obligations
 - Annual Monitoring Report (AMR)

The content and timetable of these documents are explained in the Local Development Scheme which is available for viewing at the Civic Centre and on the Council's website at www.hillingdon.gov.uk. The LDS sets up the number of documents to be prepared in the LDF and when these will be prepared. The LDS is reviewed on a regular basis (for up to a 3 year period) and agreed with the Government Office for London (GOL). Future reviewing of the LDS includes the preparation of an Area Action Plan for Uxbridge and 4 Planning Briefs (Coppermill Lock, Former South Ruislip Dairy, Bentinck Works/ Dairy Crest in Yiewsley and RAF Uxbridge). When the reviewing is agreed with GOL, details will be made available at the Civic Centre and on the Council's website.

Sustainability Appraisal (SA)

- **3.3** A key aim of the LDF is to contribute to the delivery of sustainable development. The Government defines sustainable development as:
- Social progress which meets the needs of everyone;
- Effective protection of the environment;
- Prudent use of natural resources; and
- Maintenance of high and stable levels of economic growth and employment.
- **3.4** To ensure that the LDF contributes to sustainable development, it will be subject to a Sustainability Appraisal (SA), incorporating the requirements of the EU Directive on Strategic Environmental Assessment (SEA). An SA report will need to appraise the social, environmental and economic effects of DPDs and SPDs. The SA report will be considered from the beginning of the LDF preparation process and the reports will be subject to community involvement at the same time involvement is sought on the related DPDs or SPDs.



Joint Working

3.5 Alongside the production of the Hillingdon LDF, it is proposed that a separate Waste Management DPD be prepared in partnership with the other West London Boroughs, enabling waste management to be addressed on a sub-regional basis. Whilst each authority involved will have their own SCI, community involvement on the preparation of the joint DPD may be carried out as one initiative, to avoid duplication, having regard to the SCIs of each borough in West London.

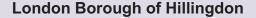


4 The Plan Making Process

4.1 The stages in preparing a DPD or SPD are summarised below. The minimum requirements for community involvement in the plan preparation process are also provided. These requirements are set down in the Town and Country Planning (Local Development) (England) Regulations 2004.

For each Development Plan Document (DPD)

- Stage 1: Pre-production
 Survey and background evidence gathering, initial informal involvement of relevant stakeholder groups, including the Local Strategic Partnership, external interest groups, specialists and internal Council Departments. Consideration of preliminary issues and options. Formal representations from the community on the Issues and Options are invited for a time period of 6 weeks.
- Stage 2: Public Participation on Preferred Options report and the Sustainability Appraisal Preparation of a Preferred Options report and accompanying SA report, with formal involvement of the community and statutory bodies, working towards agreement on a preferred policy direction. Formal representations from the community are invited for a time period of 6 weeks. This is one of the most important stages for the community to have their say and influence the final policy direction.
- Stage 3: Consideration of Representations to the Preferred Options document and Sustainability Appraisal Consideration and analysis of the representations received, which then shape the formation of the DPD. A consultation statement is also prepared outlining who the Council informed, the community involvement undertaken, the matters raised in the representations, and how these matters are addressed in the formulation of the DPD.
- Stage 4: Submission of DPD to the Secretary of State for Independent Examination
 Once approved by Cabinet and the full Council, the DPD is submitted to the Secretary of State
 for examination together with the Sustainability Appraisal. Formal representations from the
 community are invited on the DPD for a time period of 6 weeks.
- Stage 5: Consideration of Representations on Submitted DPD
 Consideration and analysis of the representations received and recommends changes to the DPD.
- Stage 6: Alternative site allocation policies Where representations on a submitted DPD have been made which include proposals for alternative site allocations or to change a boundary of a site identified in the DPD, the Council will advertise these immediately after the period for making representations has expired. Those promoting an alternative site(s) should indicate how the proposal complies with the tests of soundness as set out in the Government's Planning Policy Statement 12 and how the Sustainability Appraisal process has been or is to be carried out prior to consideration at examination.
- Stage 7: Independent Examination in Public
 The examination considers the soundness of the DPD, which includes an assessment of whether the views and opinions of the community have been taken into account in the preparation of the DPD
- Stage 8: Inspector's Binding Report and Adoption of DPD
 Following the examination, the Planning Inspector produces a final report, which identifies any
 changes to be made to the DPD and the reasons for these. The Inspector's report and its findings
 are binding on the Council, and the DPD must be amended on the basis of any requirements
 set out by the Inspector. The Council then formally adopts the DPD, which will become part of
 the LDF and Council planning policy.





For each Supplementary Planning Document (SPD)

- Stage 1: Pre-production
 Survey and background evidence gathering, consultation with relevant experts or specialists
 and initial informal involvement of relevant stakeholder groups. Preparation of a draft SPD and
 Sustainability Appraisal.
- Stage 2: Public Participation on Draft SPD
 The Council will publish the draft SPD and Sustainability Appraisal and invite comments from the community and stakeholders. Formal representations from the community are invited for a time period of 4 6 weeks. This is the principal stage for the community to have their say and influence the final content of the SPD.
- Stage 3: Consideration of Representations Received to the Draft SPD and Sustainability Appraisal
 Council's Policy and Environmental Planning Team considers and analyses the representations
 received. A final version of the SPD and Sustainability Appraisal are prepared along with a
 consultation statement outlining who the Council informed, the community involvement
 undertaken, the matters raised in the representations, and how these matters are addressed in
 the final version of the SPD.
- Stage 4: Adoption of the SPD
 The final version of the SPD is reported to Cabinet for consideration and adoption. Although a non-statutory document, once adopted the SPD will become part of the LDF as material consideration.



5 Involving and Engaging the Community in the LDF

- **5.1** The following outlines how the Council will actively involve and engage with the community over the preparation of the LDF. Specifically, it describes who in the community the Council intends to involve, the ways in which the Council will get information out into the public arena and the methods the Council will use to involve and engage the community.
- **5.2** Wherever possible, the Council will seek to achieve a consensus with all sections of the community in the preparation of the LDF. However, given the number of LDF documents being produced, and the range of issues they address, it may be appropriate that the Council targets certain groups or people within the community for involvement in the preparation of particular planning documents.

Who in the Community the Council Intends to Involve and on Which LDF Documents

- **5.3 Statutory Consultees** The Town and Country Planning (Local Development) (England) Regulations 2004 lists a number of "specific consultation bodies" that local planning authorities are required to consult in the preparation and review of local development documents. These include certain national advisory bodies, the Mayor of London, neighbouring local authorities, utilities providers and telecommunications operators. These statutory consultees are listed in **Appendix B**.
- **5.4** Local Strategic Partnership (LSP) The LSP brings together community representatives and key local agencies, such as the Police, the Primary Care Trust, Brunel University and the Chamber of Commerce. All the strategic partners have a stake in Hillingdon's future and the Council worked closely with them in drawing up the Community Strategy. The Council is also involving the LSP in the preparation and review of all the LDF documents.
- **5.5** It is intended that the Local Strategic Partnership will play a significant role in ensuring that the LDF delivers on the objectives of the Community Strategy and other local strategies and initiatives. The LSP members are listed in **Appendix B**.
- **5.6 Community Forums** The Council has established a number of community forums to assist the Council in understanding the needs of different sectors of the community. These forums currently assist in the preparation and review of the Community Strategy and represent particular sections of the community that the Council want to ensure are involved in the LDF process. A brief summary of the representation of each of these forums is provided below.
 - Connecting Communities 110 representatives of 'hard to reach' community groups in the London Borough of Hillingdon.
 - Assembly for People with Physical Disabilities and Sensory Impairments The
 assembly promotes equal opportunities for disabled people and is open to anybody
 who lives, works or studies in the London Borough of Hillingdon. The group is
 chaired by DASH (Disablement Association Hillingdon).
 - Youth Council The Council is open to any young person living, studying or working
 in the London Borough of Hillingdon. The Youth Council enables young people to
 voice their concerns as well as providing training opportunities. Hillingdon's Youth
 Council supports the UK Youth Parliament.
 - Older Persons Assembly The assembly enables this section of the community to raise their concerns and represents 450 persons over 50 years old.
- **5.7** The Community Forums will be involved in the preparation and review of all DPDs along with a number of key SPDs including the Hillingdon Design and Accessibility Statement SPD and the Affordable Housing SPD.



- **5.8 Other Key Stakeholders, Local Organisations and Community Groups** are a list of key groups that are active within the borough and are considered to represent the wider community. These are listed in **Appendix B**. General Consultation Bodies as required in the Planning regulations comprise voluntary organisations whose activities benefit any part of the authority's area, together with bodies representing:
- Different racial, ethnic or national bodies in the authority's area
- Different religious groups in the authority's area
- People with disabilities
- Business people
- **5.9** In addition to statutory consultees and members of the LSP, there is a wide range of other bodies who have a stake in the planning of Hillingdon's future. These include the many residents and tenants associations and community groups in the borough, local and national conservation organisations, providers of education, health and transport service providers, housing providers, developers, architects, planning and property consultants. In total, well over a 1,000 such bodies are on the Council's planning Community Involvement database. The database also includes 50 randomly selected households per ward and approximately 10% of all businesses in designated Industrial and Business Areas and town centres (of which 65-70% are Small and Medium Enterprises (SMEs) and 30-35% are larger businesses).
- **5.10** These key stakeholders, local organisations and community groups will be involved in the preparation and review of all the DPDs and will be identified for involvement in the preparation of SPDs relevant to their area of responsibility or interest. This will not limit the ability of any other group to become involved in the preparation of other SPDs identified in the Local Development Scheme but this approach will enable the Council to focus community involvement on those groups recognised as having a particular interest in a specific topic or area.

Key Contacts and Community Involvement Database

5.11 In addition to the range of groups and organisations referred to above, the database also includes a list of local business and individual residents who have shown an interest in being involved in the planning process. Once any person or organisation submits comments on an LDF document, or expresses an interest to be consulted, they will be automatically added to the database and will be consulted in all future stages of public involvement. Anyone can request that their details are added to the database, which would result in them being consulted at key stages in the preparation of the LDF. All efforts will be taken by the Council to keep this list up to date.

The Role of Community Groups

5.12 The organisations and community groups on the database are considered by the Council to represent the wider community. It is hoped that they will play an important role in informing their own members, and others who may have an interest in certain issues, to become involved in the LDF process.

How the Council Intends to Inform the Community and Where to find the Planning Information

- **5.13** Where possible the Council will post out a hard copy of the draft planning document to the statutory consultees, all residents and tenants associations, and other groups or organisations that the Council considers should be involved. On occasions it may be more appropriate, particularly where longer, technical reports are produced, to post out information in CD-ROM format.
- **5.14** Hard copies of all draft LDF documents and Sustainability Appraisal reports will be made available to the public at the Council's Planning reception, the Council's 'One Stop Shop' in Hayes, and the following local libraries:

5 Involving and Engaging the Community in the LDF



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Central (Uxbridge) Ickenham Ruislip Manor
Eastcote Kingshill South Ruislip
Harefield Manor Farm West Drayton
Harlington Northwood Hills Yeading
Hayes Oak Farm Yiewsley

Hayes End Oaklands Gate

5.15 All draft LDF documents will also be posted on the Planning section of the Council's website, together with full details of any relevant consultation period and information on where and when copies can be inspected.

5.16 All information will be available on request in large copy print, audio cassette, Braille or in the following languages other than English:

Albanian Arabic Bengali
Chinese Gujarati Hindi
Punjabi Somali Tamil

Urdu

5.17 The Council will make every endeavour to meet the requirements of the Race Relations Act 2000 and the Disability Discrimination Act 1995 (and 2005 amendments).

5.18 In addition, the Council will also place posters or flyers advertising the draft planning documents for general consultation or announcement of forthcoming consultation at:

GP surgeries Community Centres

Post Offices Higher and further education

institutions

Use of media for consultation

Magazines and Newsletters

5.19 Draft planning documents will be advertised and information will be provided to each household via the Council's bi-monthly magazine 'Hillingdon People'. The Council will also use LSP partners' newsletters, and the Council's internal intranet site 'Horizon'. Hillingdon People is distributed free of charge to all 106, 700 households in the borough whilst all Council employees have free access to the 'Horizon' intranet information site.

Advertisements in the Local Press

5.20 The Council will continue to issue news releases and where required, place public notices in the following local newspapers, for announcing public consultation on planning documents:

Uxbridge & West Drayton Gazette Uxbridge & Hillingdon Leader Ruislip & Northwood Gazette Uxbridge & Hillingdon Times

Hayes & Harlington Gazette



Methods of Consultation/ Types of Community Involvement

5.21 The Council seeks to employ appropriate methods to achieve a consensus on new planning policy, where possible. The following Table 5.1 'Methods of Consultation and Types of Community Involvement on the Various Development Plan Documents' presents the range of community involvement methods to be used by the Council in involving each target group on the various Development Plan Documents.

Stakeholders	Core Strategy DPD	Site Specific allocations/ policies DPD & Action Area Plan DPD	Site Specific SPD & Topic SPD	
General	Council website	Council website	Council website	
Public	Local media	Local media	Local media	
	Public exhibitions	Area public exhibition	Draft document publication	
	Citizens Panel	Area Focus Group		
	Planning for Real exercise	Draft document publication		
	Draft document publication			
'Hard to	Council website	Council website	Council website	
reach' groups	Local media	Local media	Local media	
	Forums	Forums	Forums	
	Discussions with community leaders	Discussions with community leaders	Draft document publication	
	Public exhibitions	Public exhibitions		
	Draft document publication	Draft document publication		
Councillors	Council website	Stakeholder working group	Council website	
	Local media	-	Local media	
	Stakeholder working group		Stakeholder working group	
	Scrutiny Committee		Scrutiny Committee	
			Draft document publication	
Ward	Council website	Council website	Council website	
Members	Local media	Local media	Local media	
	Draft document publication	Draft document publication	Draft documents	
Business	Council website	Council website	Council website	
	Local media	Local media	Local media	

Stakeholders	Core Strategy DPD	Site Specific allocations/ policies DPD & Action Area Plan DPD	Site Specific SPD & Topic SPD
	Stakeholder working group	Stakeholder working group	Draft document publication
	Retail and local business working group	Retail and local business working group	
	Draft document publication	Draft document publication	
Developers/	Council website	Council website	Council website
Landowners/ Agents	Local media	Local media	Local media
	Stakeholder working group	Stakeholder working group	Draft document publication
	Draft document publication	Draft document publication	
Central Regional and Local Government	Draft document publication meetings	Draft document publication meetings	Document publication
Other	Council Intranet	Council Intranet	Council Intranet
London Borough of	Letter	Letter	Letter
Hillingdon Departments	Corporate Officer Working Group	Corporate Officer Working Group	Draft document publication
	Draft document publication	Draft document publication	
Adjacent Local	West London Partnership	West London Partnership	Draft document publication
Planning Authorities	Informal discussions	Informal discussions	Informal discussions
	Draft document publication	Draft document publication	
Statutory Bodies	Draft document publication	Draft document publication	Draft document publication
	Meetings/ informal discussions	Meetings/ informal discussions	Informal discussions
Interest	Council website	Council website	Council website
Groups	Local media	Local media	Local media
	Public exhibitions	Public exhibitions	Draft document publication

5 Involving and Engaging the Community in the LDF





Stakeholders	Core Strategy DPD	Site Specific allocations/ policies DPD & Action Area Plan DPD	Site Specific SPD & Topic SPD	
	Stakeholder working groups	Stakeholder working groups		
	Informal discussions	Informal discussions		
	Draft document publication	Draft document publication		
Resident	Council website	Council website	Council website	
Associations	Local media	Local media	Local media	
	Hillingdon Residents & Tenants	Area Resident and Tenants Associations	Draft document publication	
	Association meetings	Public exhibitions		
	Public exhibitions	Draft document publication	-	
	Draft document publication			

Table 5.1 Methods of Consultation and Types of Community Involvement on the Various Development Plan Documents



6 Commitment to Reporting Back

6.1 Comments that are received will be acknowledged in writing. The Council will then analyse the comments and prepare a summary report that gives details of the comments made and recommended changes which will be fed into the preparation of the document. The report will be made available on the Council's website. Hard copies of the Summary Report will be made available to the public upon request. When reporting to Cabinet, a schedule of how these comments have been addressed or reflected in the proposed policies or proposals will be prepared; all Cabinet reports are available for public viewing.



7 Consultation on Planning Applications

- **7.1** The Council is required by law to publicise planning applications. The minimum statutory requirements are set out in the following documents:
- The Town and Country Planning (General Development Procedure Order) (1995)
- Circular 15/92 Publicity for Planning Applications
- The Town and Country Planning Environmental Impact Assessment Regulations 1999
- The Town and Country Planning (Major infrastructure Project Inquiries Procedure) (England)
 Rules 2004
- **7.2** The Council's policy is to encourage community involvement in the planning application process as it believes this helps to ensure that decisions are well founded and take account of local needs and circumstances. The procedures set out below are intended to achieve this.
- **7.3** The Council will now expect applicants to undertake their own community involvement for applications which it considers are capable of having an impact on the wider community. The types of planning applications for which the Council will be seeking community involvement from developers are set out in Table 7.1 'Types of applications for which community involvement will be sought' below:

Development	Tier 1	Tier 2	Tier 3
Residential	100+ Units or 2+ hectares	31 – 99 Units or 1 – 2 hectare	10 – 30 Units or 0.5 –1 hectare
Commercial	20,000 + sq.m	10,000 sq.m or 2+ hectares	1,000 sq.m or 1 hectare

Table 7.1 Types of applications for which community involvement will be sought

- **7.4** The Council encourages applicants to engage with the community at the earliest stage of preparing their development proposal (pre-application stage). Applicants should consider the benefits of involving the community in developments, which are considered likely to have an impact on the community, having regard to the thresholds referred to in Table 7.1 above. An effective pre-application consultation exercise is considered to be the best way of informing the public of the details of the proposal and provides an opportunity for the public to review the information and make a meaningful response to the proposals.
- **7.5** Applicants should seek to follow the consultation arrangements set out in the following Table 7.2 'Community involvement in planning applications':

7 Consultation on Planning Applications



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Approach	Tier 1 Development Applications	Tier 2 Development Applications	Tier 3 Development Applications
Public Meetings	✓		
Public Exhibition	\checkmark	\checkmark	
Surgeries	\checkmark	\checkmark	
Development Briefs	\checkmark		
Workshop	\checkmark		
Enquiry by design and or Planning for Real	✓	\checkmark	
Citizen Panels (Randomly selected sample of Hillingdon residents used to find out the views of residents on specific issues and how these could be improved)	✓	✓	✓
Consultation Panels	✓		
Media (In addition to advertising, the use of local newspapers/ radio stations to carry articles and stories about the proposed development)	✓		
Dedicated Website	✓	✓	✓
Planning Aid	✓	✓	✓
Local professional design panels	✓	✓	
Feedback on consultation	✓	✓	

Table 7.2 Community involvement in planning applications

- **7.6** The key to any community consultation on significant development proposals will be to ensure that it is carried out at an early stage. Rather than engaging in consultation on proposals which have already been developed to a point where it is difficult to take other views on board, communities must be able to put forward and debate options and shape proposals before they are finalised. Applicants should 'follow-up' consultation by feeding back to the community on the consultation they have undertaken, including notes or minutes from any public meetings.
- 7.7 The Council is aware that there are significant costs involved in undertaking pre-application consultation, and that such costs will have to be met by the applicant. However, the Council considers that such costs are a justified and worthwhile expense to the applicant, given that it enables the community to 'buy into' the proposal as well as improving the quality of the application. It is also hoped that undertaking early consultation with the community will assist in making the determination of applications easier and therefore result in a quicker decision. In recognition of the cost implications, the Council will not charge the applicant for any costs it incurs in assisting with pre-application community consultation.
- **7.8** The Council cannot refuse to accept a valid application because it disagrees with the way in which the applicant has consulted the community. However, failure by the applicant to consult with the community, in any capacity, will lead to some matters not being properly debated or addressed



prior to submission of the application and possible objections being made on submission of the application which could be material to its determination.

- **7.9** Given that every planning application is individual, and is treated as such, the Council recognises that the consultation arrangements for each may vary. Some applications may be sensitive not only in terms of the type and scale of development proposed but also due to their location, policy designation and proximity to existing residential dwellings. Therefore, developers are advised to discuss the level of consultation required at pre-application stage with Planning Officers.
- **7.10** The results of any pre-application consultation with the community should be formally included as part of the planning application submission and should indicate:
- The methods of consultation used to engage community participation;
- Who was consulted and the level of involvement; and
- How matters raised in consultation were addressed by the development proposals.
- **7.11** The Council will publicise planning applications for major developments by:
- A notice in the local newspaper;
- A site display in at least one place on or near the application site for not less than 21 days; and
- Serving written notice on any adjoining owner or occupier.
- **7.12** The government has advised that for smaller applications, meeting the statutory publicity requirements is likely to be sufficient. This involves:
- A minimum of 21 days consultation on planning applications with access to information and the opportunity to respond; or
- Site notices to be displayed in at least one place for at least 21 days or notice to be served on any adjoining owner or occupier (neighbour notification).
- Please note that bodies such as English Nature will be allowed a longer period of time to comment on applications where this is prescribed by legislation.
- **7.13** In addition to the statutory requirements, the Council often goes beyond what is legally required. For example, the Council consults on reserved matters applications (the approval of details following a grant of outline permission) and on amended plans. The additional level of consultation would be decided on a case by case basis.
- **7.14** In Hillingdon, the Council meets these requirements and also makes details of all planning applications, including plans and drawings, and weekly lists of planning applications received, available to view on the Internet. In line with Government advice, it is intended that the arrangements for public consultation for smaller applications will remain as they presently are in Hillingdon.
- **7.15** The Council will continue to ensure that all planning applications are made available to be viewed by the public at the Council's Planning reception along with any relevant committee reports. Committee reports will also be made available on the Council's website, enabling interested parties to view planning reports and decisions.
- **7.16** Stakeholders and members of the public can make representations objecting or supporting development proposals. The Council are in the process of preparing guidelines which will clarify the overall parameters for making representations on planning applications, since some issues can fall outside of the remit of the land use planning system. These guidelines will accompany planning application packs and all documents out for consultation. The guidelines will also be made available on the Council's website and will include additional guidance on arrangements for reconsultation following amendments to planning applications.



8 Where can you go for independent help?

- **8.1** Planning Aid for London is a voluntary organisation linked to the Royal Town Planning Institute providing free independent advice on land-use planning issues to community groups.
- **8.2** Planning Aid advises community groups in negotiations with the local planning authority and can represent the groups at Examination in Public when needed. One of the main goals of Planning Aid is to target 'hard to reach' groups and to assist communities in developing their own strategies for influencing development in their areas.

Contact details of Planning Aid for London are set out below for your interest.

8.3 Planning Aid for London Unit 2 11-29 Fashion Street London E1 7QX Tel. 020-7247-4900

Email: info@planningaidforlondon.org.uk

Website: www.pafl.org.uk

- **8.4** The Community Development Exchange (CDX) is a membership network of individuals and organisations from across the United Kingdom who work or have an interest in community development. By using and promoting the values and approaches of community development, the Exchange works to bring about positive changes by sharing information, experience and practice through a variety of means, including conferences; networks; newsletters; the website; and research. CDX also distributes a small fund to help develop and sustain community development networks.
- **8.5** The CDX membership base is diverse and varied, including local authorities, policy makers, academics, non-profit organisations and 'grass roots' workers.

Contact details for the CDX are below for your interest:

8.6 The Community Development Exchange (CDX)

Floor 4 Furnival House 48 Furnival Gate Sheffield S1 4QP Tel: 0114 270 1718

Email: admin@cdx.org.uk
Website: www.cdx.org.uk



9 Reviewing and Resourcing the SCI

- **9.1** The Council's Policy and Environmental Planning Team (Planning and Transportation) will be responsible for the majority of the work involved in undertaking community involvement for the Local Development Framework. However, the Chief Executive's Office and the Local Strategic Partnership will continue to have an important role throughout the community involvement process. The Council's Development Control and Major Applications teams will lead on all community involvement on planning applications.
- **9.2** The Council will actively monitor the success of community involvement techniques and use the findings to refine methods in the future wherever required. Community involvement will be measured by assessing:
- How successfully the community and other stakeholders are able to find information on the LDF documents;
- The level of involvement of 'hard to reach' groups; and
- Respondents' satisfaction with the Council's overall consultation standards.
- **9.3** The Annual Monitoring Report, prepared by the Council to monitor progress in preparing the LDF, will reflect on and evaluate the community involvement process.
- **9.4** The resources for delivering the proposed programme of consultation for the LDF comprises 5 permanent planning officers (1 manager and 4 other officers) in the Policy and Environmental Planning team. As establishment posts, these have a budget within Planning and Transportation. In addition to this, funding has been provided to cover the various costs associated with producing the Local Development Framework, including the need for improved and enhanced consultation. This has provided the team with funding for:
- Three additional planning officers for a maximum 3 year period;
- Legal costs for the independent examination of the Statement of Community Involvement and of the Local Development Documents; and
- Consultation costs in implementing the Statement of Community Involvement.



Appendix A

Glossary		
Annual Monitoring Report A document produced each year which shows progress on all the separate parts of the Local Development Framework (LDF).		
Area Action Plan (AAP)	A Development Plan Document which sets out a strategy for the future planning areas with a concentration of proposals for change or conservation where land uses and activities are particularly complex.	
Community Strategy	A document produced by the London Borough of Hillingdon in partnership with the <i>Local Strategic Partnership</i> , which aims to promote and improve the social, economic and environmental well being of the community.	
Core Strategy	A Development Plan Document which provides a written statement of the core policies for delivering the spatial strategy for the area, supported by a reasoned justification .	
Development Plan Document (DPD)	A category of <i>Local Development Document</i> which is subject to statutory <i>adoption process</i> (two stages of consultation on issues, formal submission, independent examination) before it can be formally adopted by the authority. Development Plan Documents can include Area Action Plans, a Core Strategy and a Proposals Map.	
Independent Examination	A procedure involving means such as discussions and informal hearings, resided over by an Inspector or a Panel of Inspectors appointed by the Secretary of State, to test the 'soundness' of the policies and proposals in the local planning authority's Development Plan Documents . Persons who have made a response at the submission stage have a right, if they so wish, to present their case at the Independent Examination .	
Inspector's Binding Report	A report issued by the Inspector or Panel who conducted the <i>Independent Examination</i> , setting out their conclusions on the matters raised at the Examination and detailing the amendments which they require the local planning authority to make to the <i>Development Plan Documents</i> . The Inspector's Report is binding on the local planning authority.	
Local Development Document (LDD)	Documents which form the basis of the <i>Local Development Framework</i> and which can be adopted and revised together or separately. These documents can comprise <i>Development Plan Documents</i> , <i>Supplementary Planning Documents</i> and the <i>Statement of Community Involvement</i> .	
Local Development Framework (LDF)	Documents which form the basis of the <i>Local Development Framework</i> and which can be adopted and revised together or separately. These documents can comprise <i>Development Plan Documents</i> , <i>Supplementary Planning Documents</i> and the <i>Statement of Community Involvement</i> .	
Local Development Scheme (LDS)	A document setting out the local planning authority's intentions for its Local Development Framework ; in particular, the Local Development Documents it intends to produce and the timetable for their production and review.	
London Plan	Also known as the Spatial Development Strategy for London, this document was produced by the Mayor of London to provide a strategic framework	



Glossary		
	for the boroughs' <i>Unitary Development Plans</i> . It will now perform this function in respect of <i>Local Development Frameworks</i> . It was published in February 2004 and will form part, with the LDF, of the development plan for Hillingdon.	
Proposals Map	 A Local Development Document which comprises a map of the local planning authority's area, and shows: Existing and revised designations of areas of land. Sites for particular future land uses or developments. Locations of proposed or actual area plans. 	
Pre-submission Consultation	Consultation with statutory consultees and other key stakeholders, which may include the general public, prior to DPDs and SPDs being drafted.	
Statement of Community Involvement (SCI)	A document which sets out the standards which the authority will achieve with regard to involving local communities in the preparation and review of Local Development Framework and planning application decisions. The Statement of Community Involvement is not a development plan document but is subject to independent examination.	
Submission Development Plan Documents	A stage in the statutory process for the adoption of Development Plan Documents . The local planning authority formally publishes the draft document, at which point the public have the opportunity to make a formal response to the document, whether in support of, or as objections to, its provisions.	
Supplementary Planning Document (SPD)	A <i>Local Development Document</i> which does not have to be subjected by the local planning authority to a statutory <i>adoption process</i> . Instead the authority can approve the document by formal resolution of the Council, but it must be subjected to full public consultation if it is to be accorded any weight in decisions on development proposals.	
Strategic Environmental Assessment	Strategic Environmental Assessment is a process to ensure that significant environmental effects arising from policies, plans and programmes are identified, assessed, mitigated, communicated to decision-makers, monitored and that opportunities for public involvement are provided.	
Sustainability Appraisal (SA)	The examination of a <i>Local Development Document</i> to assess how far its policies and proposals will comply with sustainability principles, and allow the findings to improve that compliance. SA incorporates the principles of Strategic Environmental Assessment, a statutory process which considers any significant environmental effects and informs choices between alternatives and the formulation of policies and proposals.	
Unitary Development Plan (UDP)	A borough-wide development plan for which the requirement was introduced in 1986. It is due to be replaced by <i>Local Development Frameworks</i> . Hillingdon's <i>Unitary Development Plan</i> was adopted in September 1998.	



Appendix B

Consultations

Specific Consultation Bodies as required by Planning Regulations (Statutory)

(The Town and Country Planning (Local Development) (England) Regulations 2004

National and Regional Public Bodies

Countryside Agency

Department of Environment, Food, and Rural Affairs (DEFRA)

English Nature

Environment Agency

Government Office for London

The Mayor of London

Highways Agency

Historic Buildings and Monuments Commission for England

London Development Agency

London Waste Regulation Authority

National Offender Management Service (NOMS)

North West London Strategic Health Authority

Strategic Rail Authority

Transport for London-TfL

Adjoining Local Authorities

Hertfordshire County Council

London Borough of Ealing

London Borough of Harrow

London Borough of Hounslow

Slough Borough Council

South Bucks District Council

Spelthorne Borough Council

Surrey County Council

Three Rivers District Council

Abbots Langley Parish Council

Burnham Parish Council

Chorleywood Parish Council

Croxley Green Parish Council

Denham Parish Council

Dorney Parish Council

Farnham Royal Parish Council

Fulmer Parish Council

Gerrards Cross Parish Council

Hedgerley Parish Council

Iver Parish Council

Sarratt Parish Council

Stoke Poges Parish Council

Taplow Parish Council

Wexham Parish Council

Relevant telecommunications, electricity and gas companies and sewerage and water undertakers

British Gas Holdings British Telecom



British Thames
British Waterways
BT Cellnet
BT Group
Cable & Wireless
Eastern Electricity
Energis Communications
National Grid
North Surrey Water Company
Southern Electricity PLC
Thames Water Utilities Limited
Transco
Vodafone - Planning and Property Department

General Consultation Bodies

These are voluntary organisations whose activities benefit any part of the authority's area, together with bodies representing

- a) different racial, ethnic or national bodies in the authority's area
- b) different religious groups in the authority's area
- c) people with disabilities
- d) business people

Residents Associations, Tenants Associations, Conservation Panels and Local History Societies

Auriol Drive Residents Association

Botwell Ten. & Residents Assoc.

Bovis Residents Assoc. Group

Brearley Close Residents Association

Brook Green Residents Association

Canal Locks Conservation Panel

Chapel Lane Residents Association.

Chiltern View Residents Association

Cleave & Savoy Res. Assoc.

Cleveland Road Residents Association

Colham Green Road Res. Association.

Court Drive Householders Association.

Cowley Tenants and Residents Assn.

Crane Ward Residents

Cranford Cross Res. Assoc.

Croyde Avenue Residents

Dell Farm Residents Assoc.

Dene Road Residents Assoc.

Eastcote Park Estate Assoc.

Eastcote Residents Association

Eastcote Village Conservation

Ferndale Area Residents Association

Frayslea & Cowley Road Area

Friends of Hillingdon House

Gatehill (Northwood)

Gledwood Residents Assoc.

Grange Park Residents

Harefield History Society

Harefield Tenants & Res. Assoc.

Harefield Village Conservation

Harlington Village Res. Assoc.

Harmonds'th Village & Longford

Appendix B

Statement of Community Involvement - Adopted November 2006

Harmons'th & Sipson Res. Assoc.

Hayes and Harlington

Hayes Garden Village Res. Assoc.

Hayes Town Centre Residents

Hayes Village Conservation

Hercies Road Residents Association

Hill Road Residents

Hillingdon Allotment

Hillingdon and District Group

Hillingdon Court Park

Hillingdon Natural History Society

Hillingdon Village Con. Panel

Hillingdon Village Residents

Hobart Road Residents

Holloway Lane Residents Co. Ltd.

Home Farm Residents

Ickenham Conservation Area

Ickenham Residents Association

Lake View Estate Residents

Local History Society

Longford Residents' Association

Lych Gate Walk Tenants

Nestles Avenue Action Group

North Hayes Residents

North Hyde Road Res. Assoc.

North Uxbridge Residents Association.

Northwood Hills Residents

Northwood Residents

Oak Farm Residents Association

Old Uxbridge Conservation Panel

Pastures Mead Residents Association.

Pield Heath Residents Assoc.

Robinwood Grove Residents Assoc.

Rodwell Close Residents Assoc.

Rose Park Residents Association

Ruislip Residents Association

Ruislip Village Conservation

Ruislip Woods Management

Ruislip, Northwood & Eastcote South Ruislip Residents Assoc.

Springwell Res. & Con. Assoc.

St Laurence (Cowley) Residents

St Vincents Tenants & Residents Association

Stockley Residents Association

The Assoc. of the Residents of the Drive

The Avenue Residents Assoc.

The Drive Harefield Place (North)

The Greenway Conservation Area Panel

The Larches Residents Association

Townfield Residents Association

Tudor Way Residents Association.

Uxbridge Common Residents Association.

Uxbridge Moor Residents Association.

Vine Lane Residents Association.

Violet Avenue Ten. & Res. Assoc.

Waterloo Road Residents Association. Waye Avenue Residents Assoc.



West Drayton Amenity Association.
West Drayton Garden City
West Drayton Green Con. Panel
West Drayton Local History Society
West Drayton Residents Association
Whitehall Residents Association.
Willow Tree Lane Area
Willows Residents Association
Wise Lane Residents Association
Yeading Residents Association
Yiewsley & W. Drayton Community

Heathrow Airport related organisations

BAA Heathrow British Airways CAA General Aviation Awareness Council Heathrow Airport Ltd

African Caribbean Society

Black and Minority Ethnic Organisations

Asian Cultural and Welfare Committee Assoc. Of Jewish Ex- Servicemen & Women Bangladeshi Association Ekta Asian Womens Centre Fiji Association **Gujarati Society** Hayes Sikh Society Hillindon Chinese School Hillingdon Asian Womens Communication Service Hillingdon Asian Womens Group Hillingdon Greek School Hillingdon Muslim Council Hillingdon Somali Assoc Hillingdon Somali Womens Group Indian Cultural Services **Indian Friends Association** Islamic Education Society Ramgharia Sikh Association Ruilsip Asian Elders Group Ruislip Synagogue Sikh Welfare Assoc Hillingdon Somali Education And Cultural Society

Chambers of Commerce/ Trade

The Muslim Community Centre

Eastcote Chamber of Commerce
Hayes Chamber of Commerce
Hillingdon Chamber of Trade, Commerce & Industry
Northwood & Pinner Chamber of Trade
Ruislip Chamber of Commerce
Uxbridge & West Drayton Chamber of Trade & Commerce

Appendix B



Statement of Community Involvement - Adopted November 2006

Organisations providing community services

Barnhill Youth Club

Cranford's Women Project

Friends Families & Travellers

Hayes One Stop Shop

Hayes Town Chapel Youth Club

Health Promotion

Help Drop In Centre

Hillingdon Association of Voluntary Services (HAVS)

Hillingdon Cab

Hillingdon Carers

Hillingdon Churches Refugee Care

Jupiter House

Middlesex Young Peoples Clubs

Navigator Centre

Probation Service

Project 2041

RASH/FRAYS

Refugee Aid and Development

Thames Valley Hospice

Yeldall Homeless Project

Planning consultants, developers, constructors, architects, solicitors

100 organisations

Ecology, nature conservation and other environment organisations

Rocha UK

BAA Heathrow Airport Ltd+ West London Biodiversity Practitioners Group BTCV

Friends Of The Earth

Glendale Countryside – British Airways

Harmondsworth Moor Country Park

Hertfordshire & Middlesex Badger Group

Herts & Middlesex Wildlife Trust

Hillingdon Natural History Society

Ruislip & District Natural History Society

Ruislip Woods Advisory Committee

Education organisations

Uxbridge College

Brunel University

HASH Representative

Hospitality Forum

NAHT Representative

Representative Primary Forum

Special Schools Representative

General Practitioners

All GP's in the borough

Other health care organisations

Hillingdon Health Authority

Harrow & Hillingdon Healthcare NHS Trust



Hillingdon Primary Care Trust
Hillingdon Health Authority
Hillingdon Hospital
Marian House Nursing Home
North Hillingdon Primary Care Group
Ruilslip & District NHS

Hillingdon Lifelong Learning Partnership

Hillingdon Local Strategic Partnership

Members:

BAA (Heathrow Airport Ltd)
Brunel University
Chimes Shopping Centre
Connecting Communities Forum
Disablement Association (DASH)

Groundwork Trust

Hillingdon Association of Voluntary Services (HAVS)

Hillingdon Chamber of Commerce

Hillingdon Council

Hillingdon Council Conservative Group

Hillingdon Council Labour Group

Hillingdon Council Lib-Dem Group

Hillingdon Fire Service

Hillingdon Hospital NHS Trust

Jobcentre Plus

Metropolitan Police

Older Peoples Forum

Pavilions Shopping Centre

Primary Care Trust

Uxbridge College

Uxbridge Town Centre Manager

Housing Associations

29 Housing Associations

Libraries

All libraries in the borough

Local Businesses

631 Individual businesses

Other Individuals and organisations

17 individuals and organisations in the consultation list not grouped by special interest.

Schools

All schools in the borough

Town centre related organisations

Uxbridge Town Centre Manager The Hayes Town Partnership



Yiewsley & West Drayton Town Centre Action Plan Uxbridge Initiative Steering Group Yiewsley & West Drayton Town Centre

Transport related organisations

Arriva The Shires & Essex Automobile Association Brunel Bus Station Chiltern Railways First Ealing Buses First London

First London Bus Lines First Uxbridge Buses

Freight Transport Association

Heathrow Express

L T Buses (Network Development)

Licensed Taxi Drivers Association

London Underground - Metropolitan Line

London Underground - Picadilly Line

London Underground Central Line

London United Busways

Magpie Travel

Metroline

Owners Drivers Society

Red Rose Travel

Royal Automobile Club

Sovereign Ltd

Tellings - Golden Miller

Thames Trains

Thorpes

Uxbridge Buses

West London Buses & Coach Centre

Wings Coaches

Specific bodies within Hillingdon's database outside the Regulations requirements

Ancient Monuments Society

Babtie Group

Colne Valley Park Working Party

Commission for Racial Equality (CRE)

Council for British Archaeology

Council for the Protection of Rural England

Disablement Association (DASH)

Disability Rights Commission

Electoral Registration

Empty Homes Agency

English Heritage

Groundwork Thames Valley

Health & Safety Executive

Herts & Middx Wildlife Trust

Hillingdon Primary Care Trust

Home Builders Federation

House Builders Federation

London Ambulance Service

London Bus Services Ltd.

London Development Database (GLA)



London Fire Brigade London Housing Board

London Transport Planning

London Underground Limited

London Waste Regulation Authority

London West Learning and Skills Council

London Wildlife Trust

Metropolitan Police

Ministry of Defence

Motorists' Liberation Front

Museum of London Archaeology

National Air Traffic Services

National Grid

National Playing Fields Association

Network Rail

North Surrey Water Company

North West Traffic Unit

Ofcom

Ofsted Early Years

Post Office Property Holdings

Ramblers Association

Royal Mail

Sport England

TRAG

The Garden History Society

The Georgian Group

The Green Belt Council

The Inland Waterways Assoc.

The Open Spaces Society

The Royal Commission on the

The Royal Parks

The Theatres Trust

The Victorian Society

Three Valley Water Services

Women's National Commission

Other Council departments

Borough Solicitor

Building Control

Chief Executive

Corporate Services

Crime Prevention Officer

Democratic Services

Education Service

Environmental Protection Unit

Estates and Valuations Office

Finance

Green Spaces Division

Highways

Housing Services

Leisure Services

Local Land Charges

London Canals Committee

Projects and Implementation

Parks & Cemeteries

Private Sector Housing



Appendix B

London Borough of Hillingdon Statement of Community Involved



Statement of Community Involvement - Adopted November 2006

Property Services
Public Protection Services
Social Services
The Royal Parks
Trees/ Landscape
Urban Design/ Conservation

Please note, this list is not exhaustive and also relates to successor bodies where re-organisations occur. This list was last updated in October 2006.



Contact Details

This document was produced by:

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 01895 277556

 Strategy Section Fax
 01895 277042

Email ldfconsultation@hillingdon.gov.uk

For general planning advice and planning applications:

Development Control 01895 250400 / 250401

Major Applications01895 250404Urban Design & Conservation01895 277937Trees and Landscape01895 277556Crime Prevention020 8246 1769Development Control Fax01895 277086

Translation service

If you require this or other Local Development Framework documents in large copy print, audio cassette, Braille or languages other than English, please ask an English speaker to phone 01895 250111 on your behalf.

Documents available from Hillingdon Council's website www.hillingdon.gov.uk

Albanian

Ne se kerkoni kete apo dokumenta te tjera te Struktures se Zhvillimit Lokal te shtypura ne kopje te zmadhuara, audio kaseta, Breil ose Shqip, ju lutem kerkojini nje shqipfolesi qe te telefonoje per ju ne numrin 01895 250111

Arabic

إذا كنت تحتاج الى هذه الوثيقة او السى وثائق اخسرى لاطار التطويسر المحلسي مطبوع باحرف كبيسرة او مسجل على كاسيت سمعي او بلغة برايل أو باللغة العربية، رجاء إطلب مسن شخص ما يتحدث الإنجليزية الاتصال بنا بالنيابة عنك على على 1895 250111.

Bengali

আপনি যদি এটি অথবা স্থানীয় উন্নয়নের কাঠামো সংক্রান্ত অন্য কোনো দলিল বড় আকারের ছাপা, অডিও ক্যাসেট, ব্রেইল অথবা বাংলায় পেতে চান, তাহলে ইংরেজী ভাষায় কথা বলেন, এমন কাউকে দয়া করে আপনার পক্ষ থেকে 01895 250111 নম্বরে ফোন করতে অনুরোধ করুন।

Chinese

口果你需要這一份或其他當地拓展構架文 牛的大字體印刷、錄音帶、盲人點字版或 中文翻譯,請託一位會說英語的某人致電 1895 250111 替你提出這個要求。

Gujarati

જો તમને આ અથવા લોકલ ડિવેલોપમેન્ટ ફ્રેમવર્કના બીજા દસ્તાવેજો મોટા અક્ષરોમાં છાપેલા, ઓડિયો કેસેટ ઉપર, બ્રેઈલમાં કે ગુજરાતીમાં જોઈતા હોય, તો કોઈ અંગ્રેજી બોલતી વ્યક્તિને કહો કે તમારા વતી 01895 250111 પર ફોન કરે.

Hindi

अगर आप को यह या किसी और लोकल डिवैलपमंट फेमवर्व (स्थानीय परिणाम ढांचा) के दस्तावेज़ बड़े अक्षर में, आडिओ टेप, ब्रेल या अलबेनिअन में चाहिए तो कृप्या आप की तरफ से किसी से अंगरेज़ी भाषा में इस नंबर पर फेन करें Punjabi

ਜੇ ਇਹ ਦਸਤਾਵੇਜ਼ ਜਾਂ ਲੋਕਲ ਡਿਵੈਲਪਮੈਂਟ ਫ਼੍ਰੇਮਵਰਕ ਬਾਰੇ ਕੋਈ ਹੋਰ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ 'ਤੇ, ਬ੍ਰੇਲ ਵਿਚ ਜਾਂ ਪੰਜਾਬੀ ਵਿਚ ਚਾਹੀਦੇ ਹਨ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਅੰਗਰੇਜ਼ੀ ਬੋਲਣ ਵਾਲੇ ਨੂੰ ਆਖੋ ਕਿ ਉਹ ਤੁਹਾਡੇ ਵਲੋਂ ਨੰਬਰ 01895 250111 'ਤੇ ਫ਼ੋਨ ਕਰੇ।

Tamil

நீங்கள் இதையோ அல்லது ஏனைய உள்ளூர் மேம்பாட்டு கட்டமைப்பு பத்திரங்களையோ, பெரிய எழுத்தில், ஒலிநாடாவில், ப்றெயில் (குருடருக்கு) அல்லது தமிழில் பெற விரும்பினால் தயவுசெய்து உங்களுக்காக ஒரு ஆங்கிலம் பேசுபவரை 01895 25011 தொலைபேசியில் அழைக்குமாறு கேட்கவும்.

Somali

Haddii aad dooneysid macluumadkan ama kuwakale oo ah Local Development Framework fawaaweyn, maqal, qoraalka indhoolaha ama Somali, fadlan weydiiso qof yaqaan ingiriska oo kudira teleefonkan 01895 250111.

Urdu

اگرآپ ہے، یالوکل ڈیویلپمنٹ فریم ورک سے متعلق دوسری دستاویزات ،الفاظِ جلی میں، آ ڈیوکیسیٹ پر، ہریل کی صورت میں یا اردوز بان میں حاصل کرنا چاہتے ہیں تو ہراؤ کرم کسی انگریزی ہولنے والے سے کہتے کہ وہ 250111 و 01895 پرآپ کی جانب سے ٹیلیفون کریں۔