

# Engaging with the Gypsy Roma Traveller Community in Cone Park Caravan Site

The Caravan Site Officer ensures that the entire site is kept to good standard. The officer is currently reviewing and speaking to residents to have an input in how we can work together to achieve excellence in keeping the site clean and tidy.

Site Officer built over the past year a solid community relationship with the community and worked closely with other vital agencies such as Bell Farm Christian Centre, Home Schooling Officers, GRT Liaison Officers, Cherry Lane Children Centre, Hillingdon Mobile library, Welfare Reform Team, Smarty's Nursery, Customer Engagement Team, Arrears Recovery Team, Repairs Team and the Police.

In June 2023 Cone Park Caravan Site celebrated the Gypsy Roma Traveller Month on the Site with the Adults and Children. All Agencies mentioned above came together and contributed food drinks, games for the families. There were two Councillors present on site which was a great success.

December 2023 Site Officer sourced funding and purchased gifts for the children and site which was delivered to the kids with a Councillor of Hillingdon.

Star Survey was conducted by Customer Engagement Team on Site and 90% success as residents co-operated. Each survey was completed individually with the resident due to literacy issues they have raised.

There will be an Easter Treats for the Children on the Site for 2024 which should be a success.

Site Officer worked closely with Repairs Team and often attend site with Contractors to ensure effective and efficient services have been delivered. There are Street Cleaning Team who has been excellent with assisting in cleaning and collecting unwanted items dumped on site.

Site Officer attended London Borough Gypsies Roma Traveller information networking in Hackney. All London Borough Officers attended and shared information about how to improve relationship and inclusion of residents by going the extra miles to support assist and provide services to improve their living conditions. Site Officer had a tour of Hackney's Caravan Site and this was an awesome experience whereby Hillingdon has improved and continue the learning process of improving to make the Caravan Site a safer, desirable place to live.