

CORPORATE MANAGEMENT TEAM LEAD  
Dan Kennedy  
Corporate Director Central Services  
Overall lead for Regulatory compliance including competency & conduct.

SAFETY & QUALITY STANDARD

TENANCY STANDARD

NEIGHBOURHOOD  
& COMMUNITY  
STANDARD

TRANSPARENCY,  
INFLUENCE &  
ACCOUNTABILITY  
STANDARD

RENT STANDARD

FINANCE LEAD  
ANDY GOODWIN  
Head of Strategic  
Finance  
Overall finance lead  
for the Landlord  
Service

GARY PENTICOST  
DIRECTO OF OPERATIONAL ASSETS

SAM STRIONG  
HEAD OF HOUSING MANAGEMENT

TINA PHILLIPS  
HOUSING  
MANAGER

MARION FINNEY  
Engagement &  
Regeneration  
Manager

KERRY MARSHALL  
Income Manager

COMPLAINTS LEAD  
IAN ANDERSON  
Business Manager,  
Customer  
Experience

LIAM BENTLEY  
Operations  
Manager  
Responsive Repairs  
and Voids  
Reservicing.

MERRICK KNIGHT  
Operations  
Manager Planned  
Works &  
Adaptations -  
Housing

JOHN PHILLIPS  
Electrical Contracts  
Manager

PAUL HART  
Mechanical & Gas  
Contract Manager

MIKE EMMET /  
AMIE KRUBALLY  
Fire & Building  
Safety

LEON EVANS  
Housing Manager

SURINDER NAGI  
Housing Manager

NAVDEEP BABRA  
Operations  
Manager -  
Homeless  
Prevention

STUART HUNT  
Head of Green  
Spaces

Kala Sripavan  
Housing Revenue  
& Charges Manager

NICOLA HERBERT  
Head of Waste  
Services

RICHARD WEBB  
Director of  
Community safety  
& Enforcement